



SCCRPD FY24 Q1 Performance Report



April 22, 2024





Southern Chester County Police

<u>Calls for service:</u>	<u>New Garden</u>	<u>Avondale</u>	<u>West Grove</u>	<u>2024 Q1</u>	<u>2023 Q1</u>	<u>2022 Q1</u>
Alarm	54	3	4	61	56	100
Animal	16	0	3	19	24	31
Recovered property	3	0	5	8	4	8
Disturbance	24	2	7	33	34	31
Traffic related	71	12	9	92	65	69
Assist other PD	4	0	1	5	7	24
Assist EMS/FIRE	221	15	32	268	249	234
Suspicious	33	4	6	43	55	68
Domestic	11	2	3	16	15	15
Other	163	10	32	205	162	198
Q1 Totals:	600	48	102	750	671	778





Southern Chester County Police

<u>Offense:</u>	<u>New Garden</u>	<u>Avondale</u>	<u>West Grove</u>	<u>2024 Q1</u>	<u>2023 Q1</u>	<u>2022 Q1</u>
Homicide	0	0	0	0	0	0
Rape	0	0	1	1	0	0
Robbery	0	0	0	0	0	0
Aggravated Assault	0	0	0	0	0	0
Burglary	2	0	0	2	4	2
Theft	6	0	1	7	22	13
Auto theft	0	0	0	0	0	0
Arson	0	0	0	0	0	0
Q1 Totals:	8	0	2	10	27	15



PART I CRIME REPORT





Southern Chester County Police

<u>Offense:</u>	<u>New Garden</u>	<u>Avondale</u>	<u>West Grove</u>	<u>2024 Q1</u>	<u>2023 Q1</u>	<u>2022 Q1</u>
Simple Assault/ Harassment	11	1	1	13	13	21
Rec stolen property	0	0	0	0	0	0
Vandalism	0	0	0	0	0	0
Weapon offenses	0	0	0	0	1	0
Fraud	5	0	2	7	15	23
Sex offense	1	0	0	1	1	1
Alcohol related	2	0	0	2	1	2
Drugs	8	0	0	8	11	8
Disorderly conduct	0	0	0	0	1	1
Juvenile	3	0	1	4	10	8
Trespass	2	0	0	2	6	1
Other	5	0	1	6	39	27
Q1 Totals:	37	1	5	43	98	92



PART II CRIME REPORT





Southern Chester County Police

<u>Traffic Stops</u>	<u>New Garden</u>	<u>Avondale</u>	<u>West Grove</u>	<u>Q1</u>
<u>Citations 2024</u>	734	96	89	919
<u>Citations 2023</u>	314	32	43	389
<u>Citations 2022</u>	192	25	49	285
<u>Warnings 2024</u>	342	96	78	516
<u>Warnings 2023</u>	290	35	56	386
<u>Warnings 2022</u>	208	29	49	286
<u>DUI 2024</u>	15	3	1	19
<u>DUI 2023</u>	19	4	3	22
<u>DUI 2022</u>	22	4	0	26



TRAFFIC REPORT





Southern Chester County Police

<u>Accidents</u>	<u>New Garden</u>	<u>Avondale</u>	<u>West Grove</u>	<u>Q1 2024</u>	<u>Q1 2023</u>	<u>Q1 2022</u>
Reportable	17	4	3	24	30	21
Non-reportable	32	2	6	40	41	45
Hit & run	3	0	0	3	5	13
Fatal	0	0	0	0	0	2
Unfounded	2	0	1	3	0	0
Township Owned	0	0	0	0	0	0
Q1 Totals:	54	6	10	70	76	81





Southern Chester County Police

Chester County Department of Emergency Services

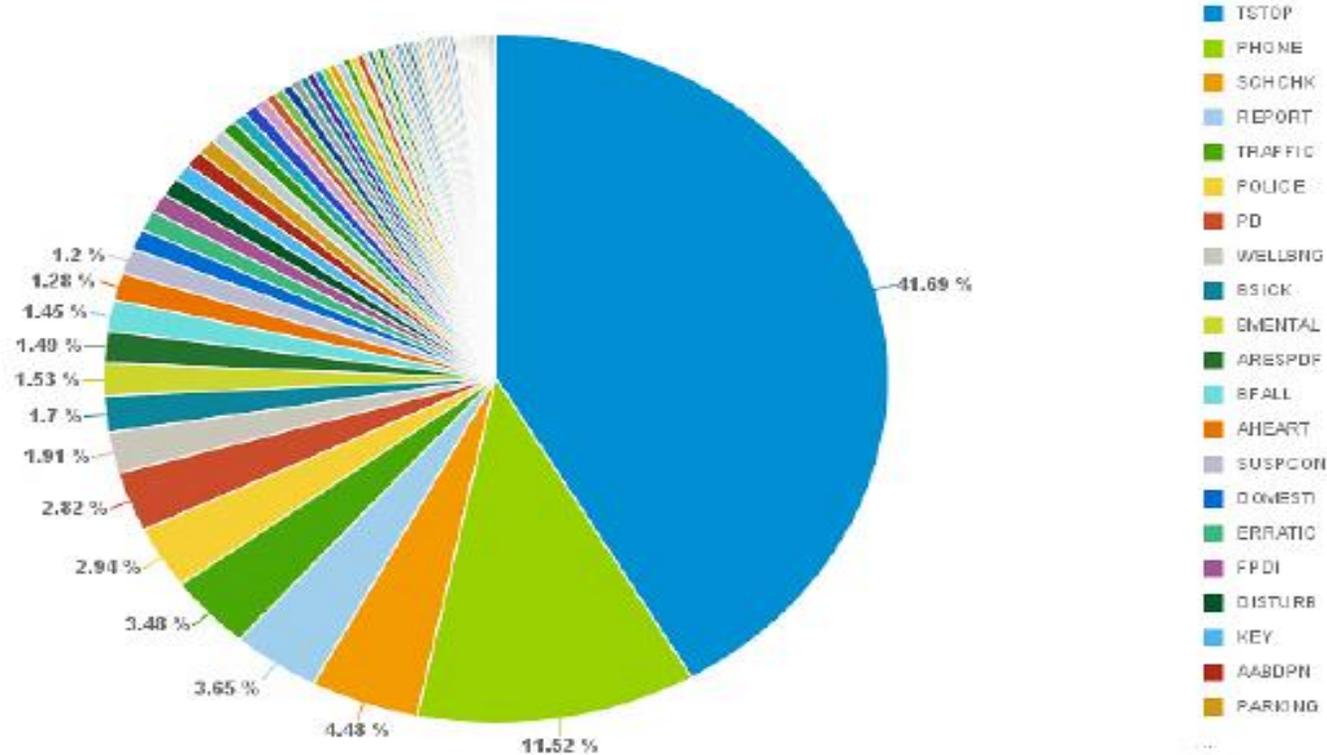
Southern Chester County Regional Police Department



Event Count by Type

Date Range:	Last Quarter
Total Events:	2,413
Average Response:	4.06 minutes

TOP Events	Count
TSTOP	1,008
PHONE	278
SCHCHK	108
REPORT	88
TRAFFIC	84
POLICE	71
PD	68
WELLBNG	46
BSICK	41
BMENTAL	37
SUSPCON	29
DOMESTI	23
DISTURB	21
BLS	15
DUI	10



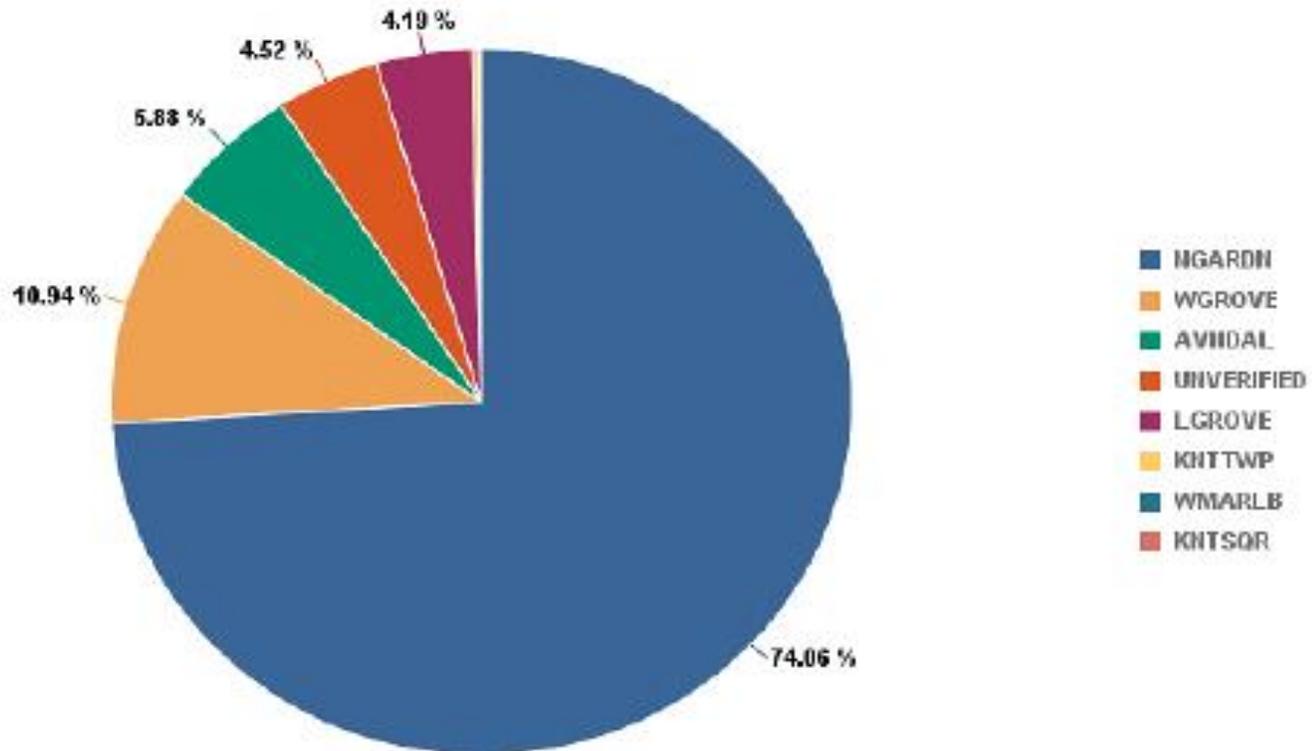


Southern Chester County Police

Event Count by Municipality

Date Range:	Last Quarter
Total Events:	2,413
Average Response	4.06 minutes

Event City	Count
NGARDN	1,787
WGROVE	264
AVNDAL	142
UNVERIFIED	109
LGROVE	101
KNTTWP	7
WMARLB	2
KNTSQR	1
Sum:	2,413





Avondale Fire Company FY24 Q1 Performance Report

April 22, 2024



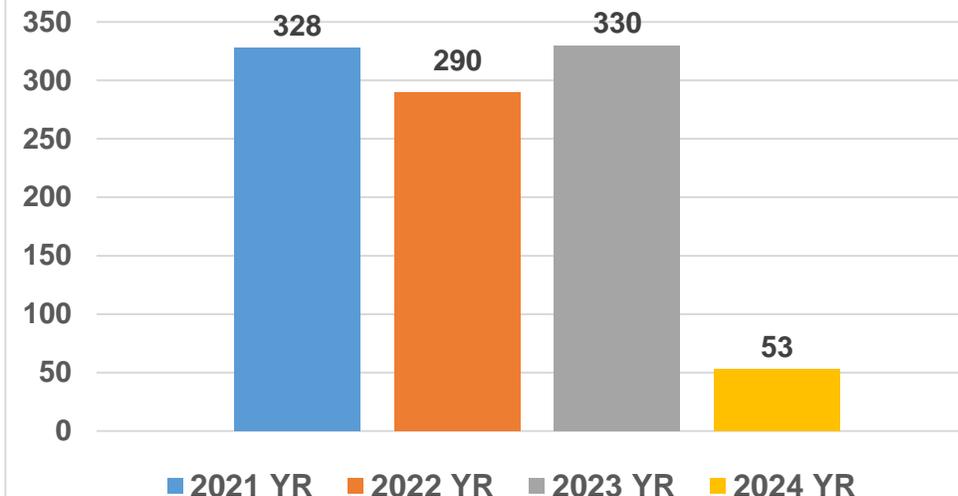


Avondale Fire Company - Fire

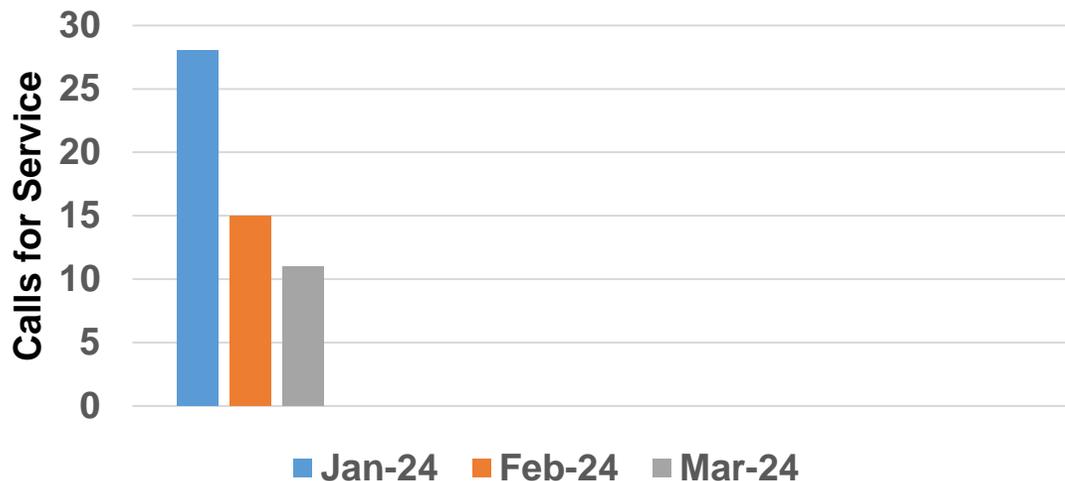
AFC Fire – “High 5” CFS Types p/ Year

Incidents for New Garden Township	2021	2022	2023	2024
Alarm system activation, no fire, unintentional	73	54	77	7
Motor vehicle accident w/ no injuries	51	43	41	4
Medical assist, assist EMS crew	41	28	37	1
Motor vehicle accident with injuries	40	27	38	11
Police matter	26	20	28	5

NGT Yearly Report - Fire CFS



AFC Fire - Monthly CFS FY24 Q1 YTD



AFC Fire – “High 3” Q1 2024 CFS

January Top 3 CFS

322 - Motor vehicle accident with injuries	6
444 - Power line down	5
552 - Police matter	4

February Top 3 CFS

322 - Motor vehicle accident with injuries	4
745 - Alarm system activation, no fire - unintentional	3
111 - Building fire	1

March Top 3 CFS

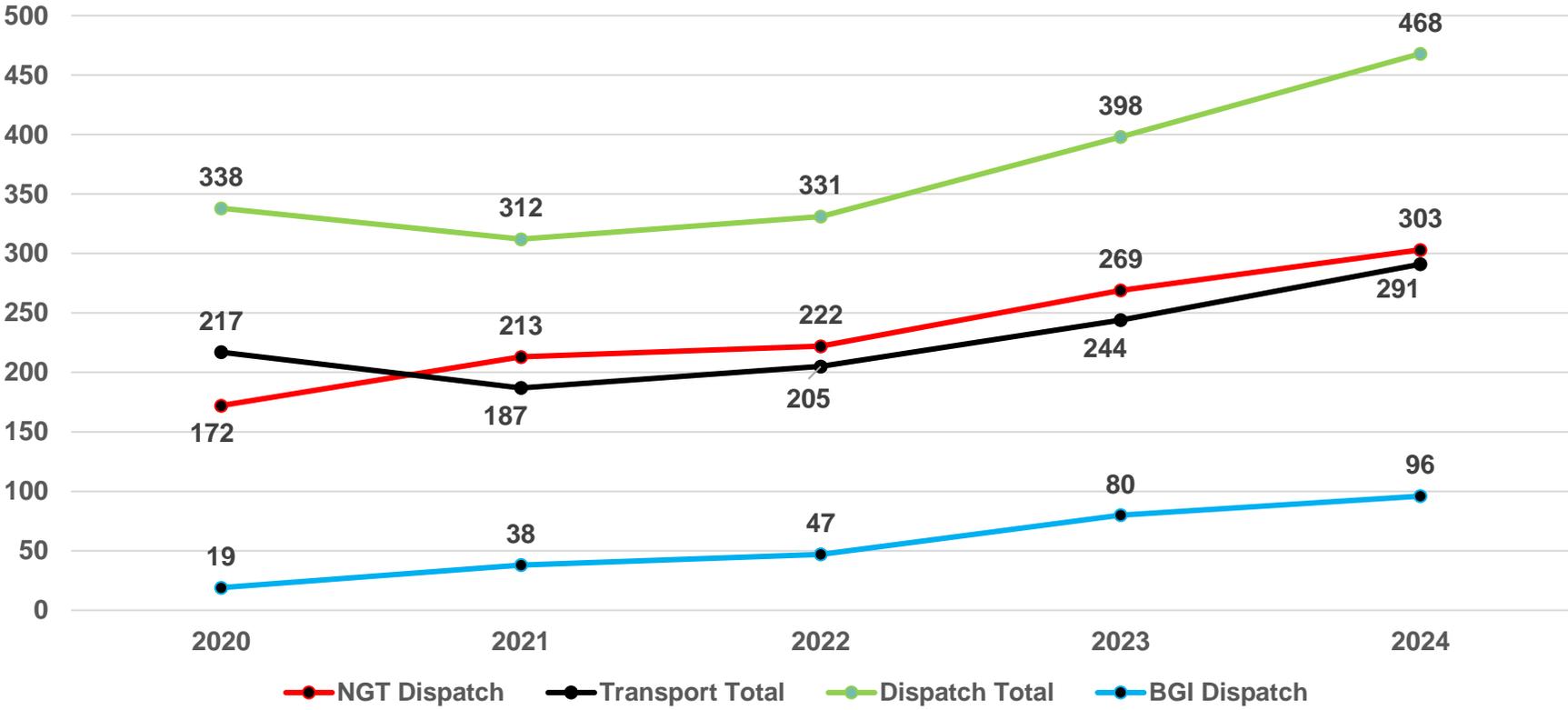
324 - Motor vehicle accident with no injuries.	2
131 - Passenger vehicle fire	1
142 - Brush or brush-and-grass mixture fire	1





Avondale Fire Company - EMS

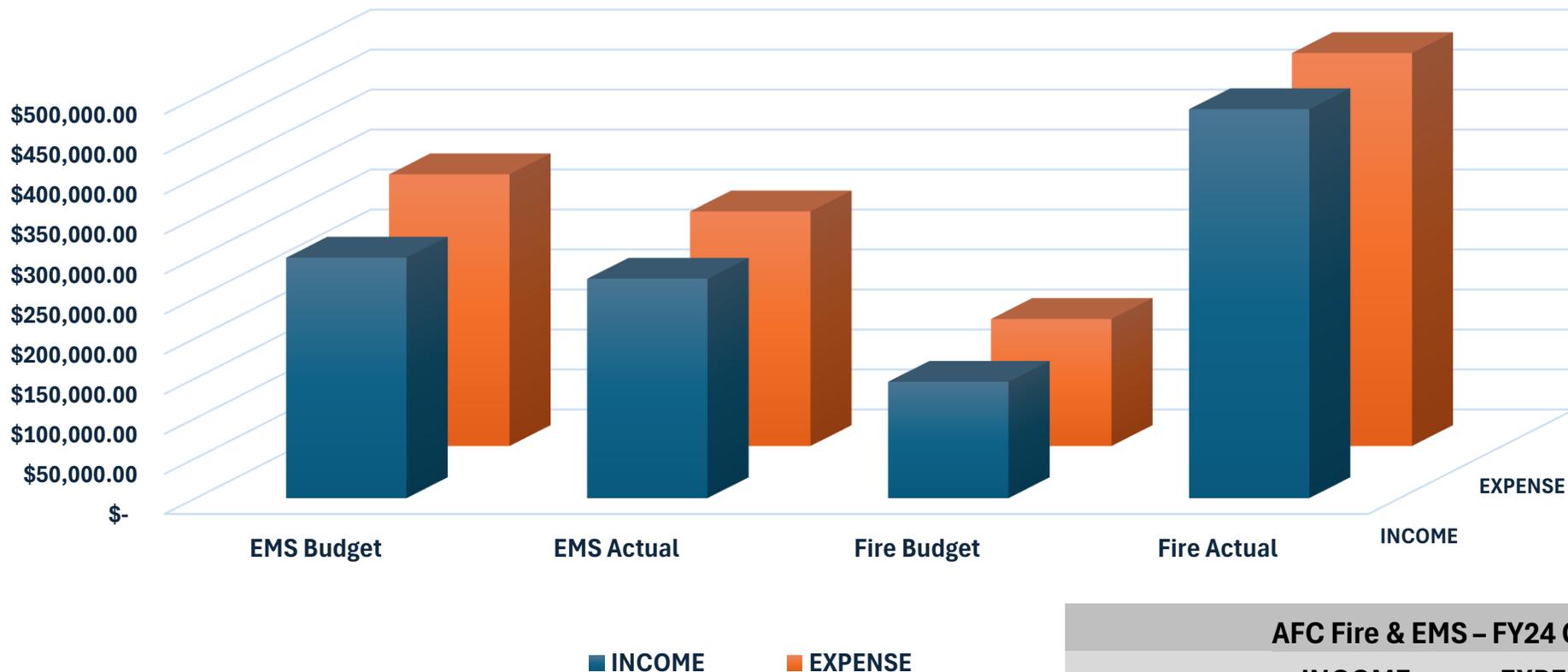
AFC EMS - Q1 YoY YTD (FY20-24)





Avondale Fire Company - Fire

AFC Fire & EMS – FY24 Q1 YTD Income vs Expenditures



AFC Fire & EMS – FY24 Q1 YTD			
	INCOME	EXPENSE	Var.
EMS Budget	\$ 300,436.27	\$ 339,562.50	\$ (39,126.23)
EMS Actual	\$ 274,025.43	\$ 293,196.70	\$ (19,171.27)
Fire Budget	\$ 145,309.70	\$ 158,725.00	\$ (13,415.30)
Fire Actual	\$ 486,124.31	\$ 491,216.95	\$ (5,092.64)



SOUTHERN CHESTER COUNTY EMERGENCY MEDICAL SERVICES, INC.
MEDIC 94
MONTHLY MUNICIPAL REPORT **APRIL 2024**

MISSION:

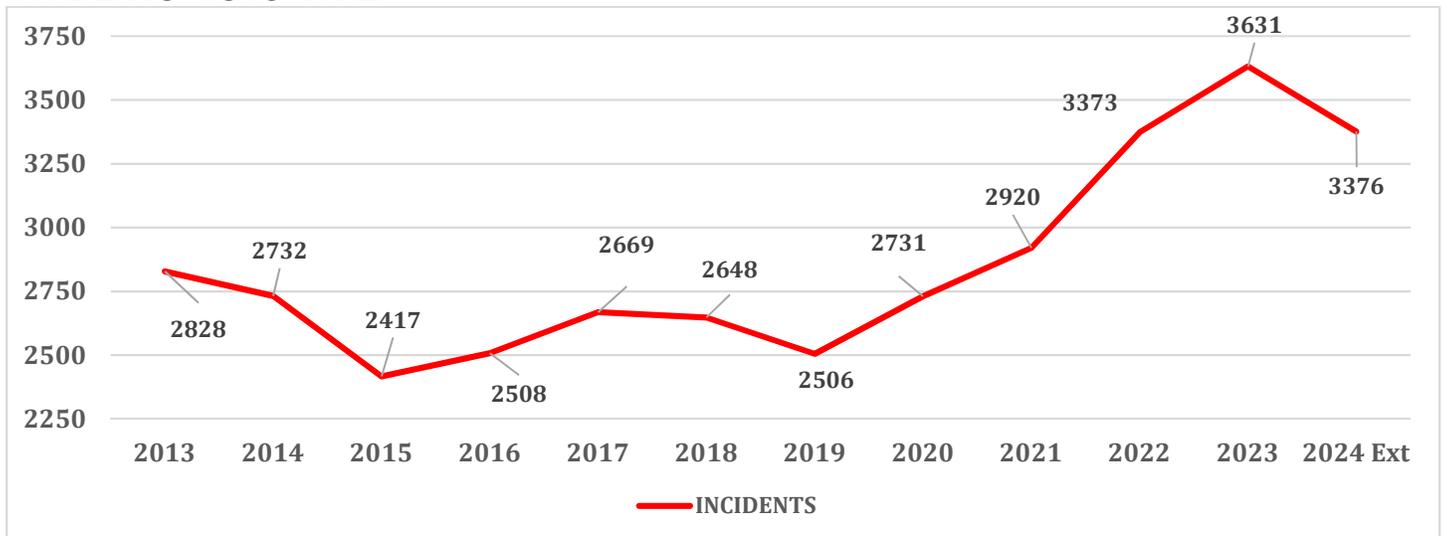
To deliver leading-edge, quality, pre-hospital, regional, advanced life support emergency medical services designed to dynamically meet the needs of the citizens and visitors of our communities, through a unified team of caring professionals with an overriding goal of improving patient outcomes.

OPERATIONAL DATA AS OF 3/31/2024

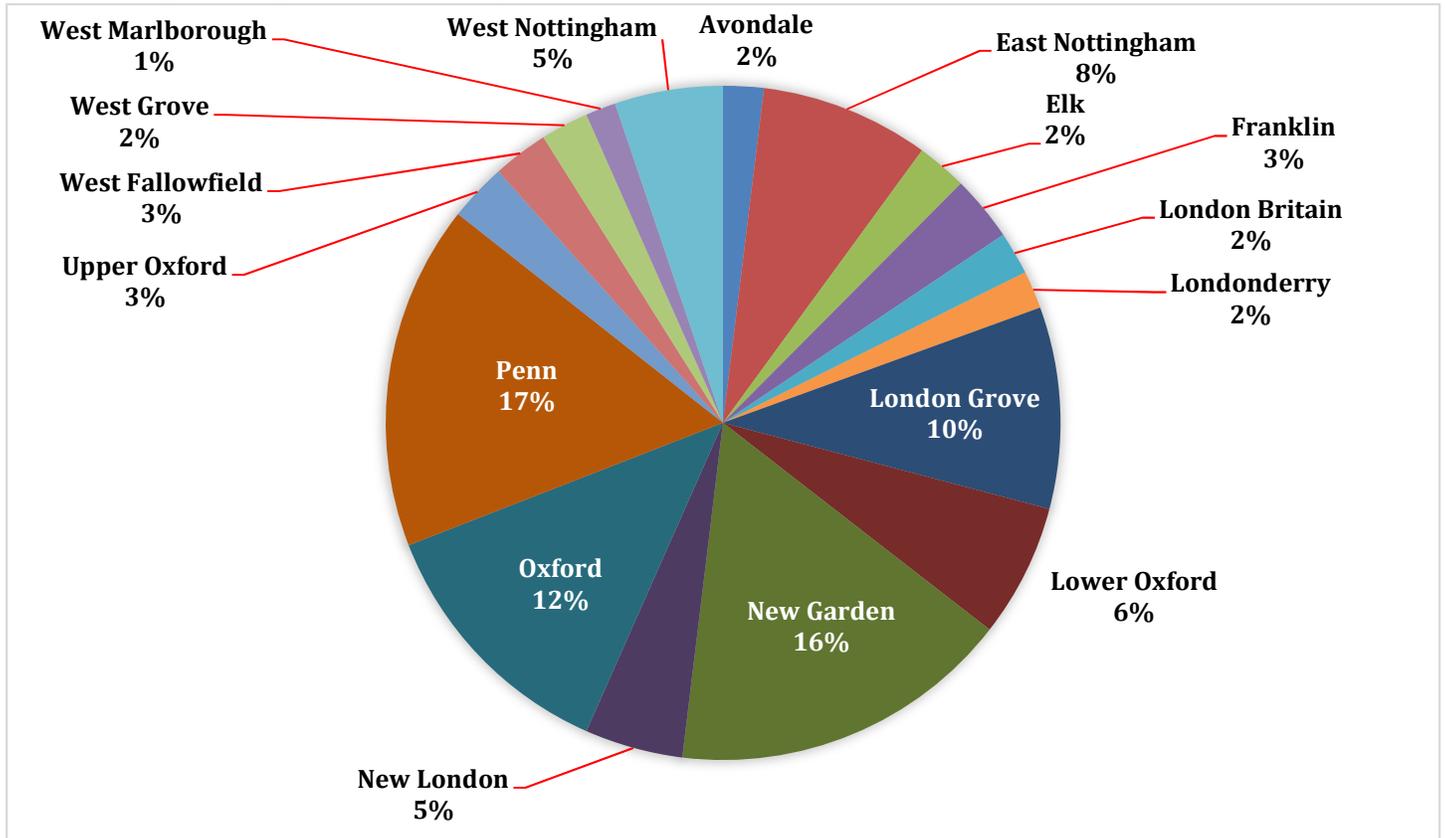
- Total # of EMS Incidents for the month of **308**
- Total # of EMS Incidents 2024 YTD **855**
- Total # of Dual Paramedic Incidents for the month: **5***
- Total # of Dual Paramedic Incidents 2024 YTD: **48***
- Total # of EMS Transports for the month **168**
- Total # of EMS Transports 2024 YTD **473**
- Total # of Cancelled Calls for the month **99**
- Total # of Cancelled Calls 2024 YTD **228**
- Number of mutual aid calls to another service areas last month **13**
- Number of mutual aid calls to another service areas 2024 YTD **35**

* High acuity and possible multiple critical victim incidents such as cardiac arrests, serious motor vehicle accidents, shootings, stabbing and some unconscious person dispatches have both MEDIC 94 units responding. Statistically, this is counted as one incident. Monthly/ annual responses are determined by adding # of incidents plus number of dual paramedic responses.

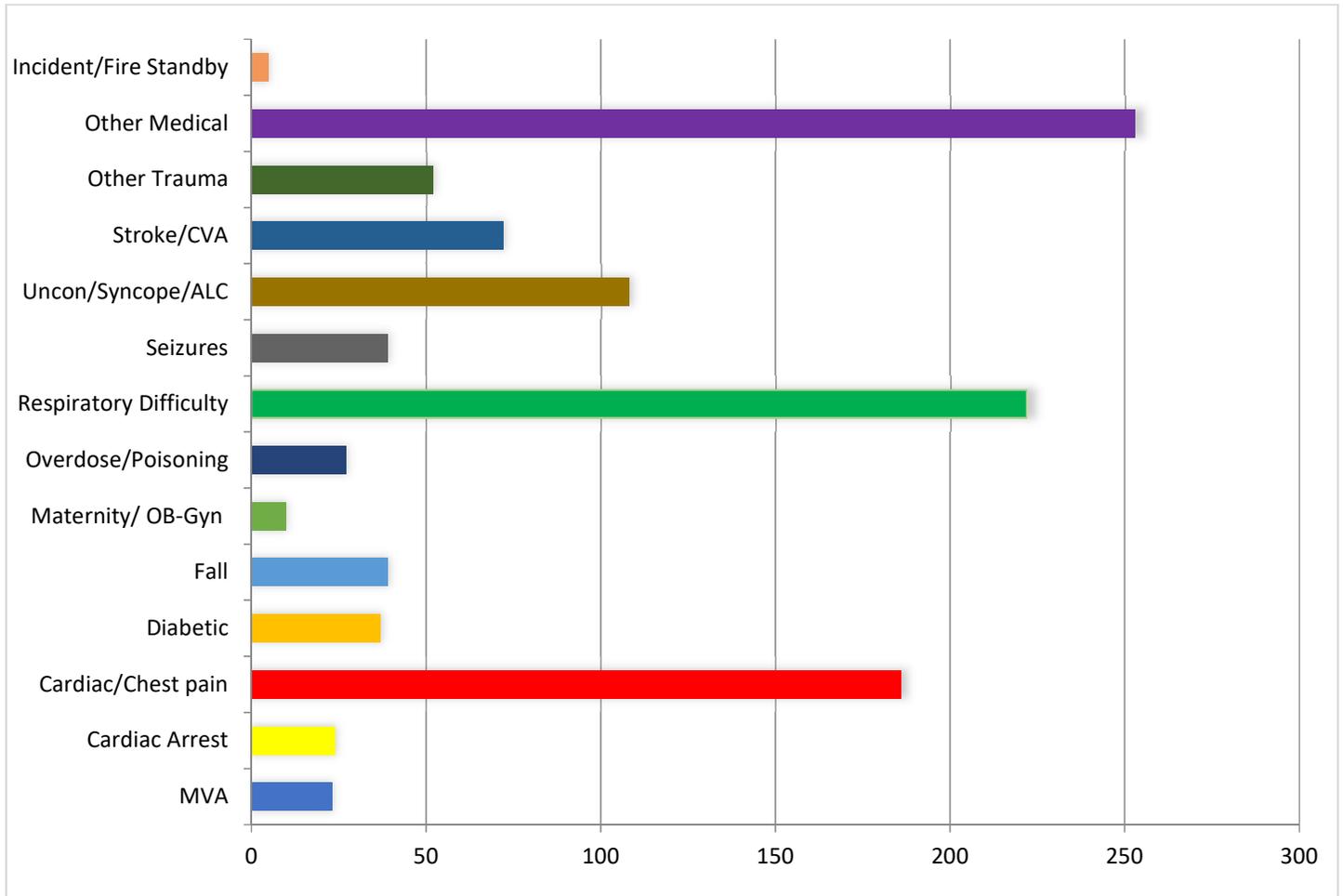
INCIDENTS HISTORICAL



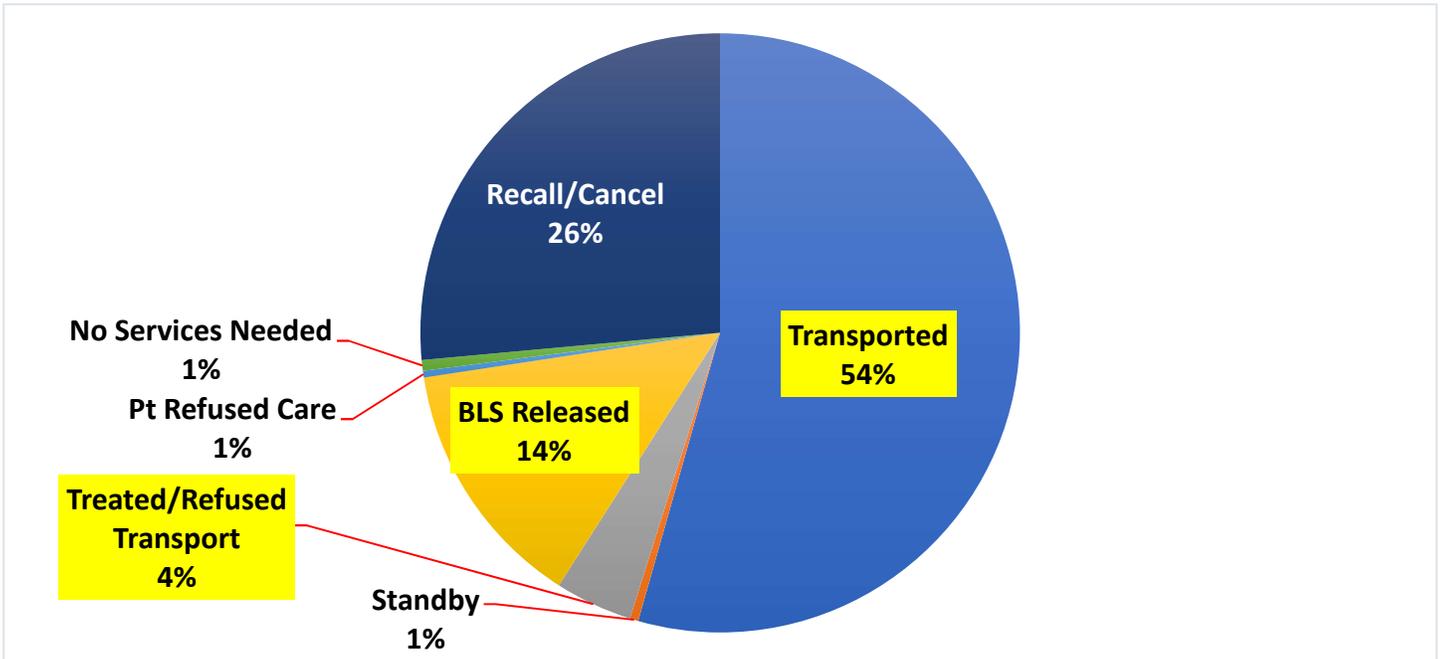
INCIDENTS BY MUNICIPALITY 2024



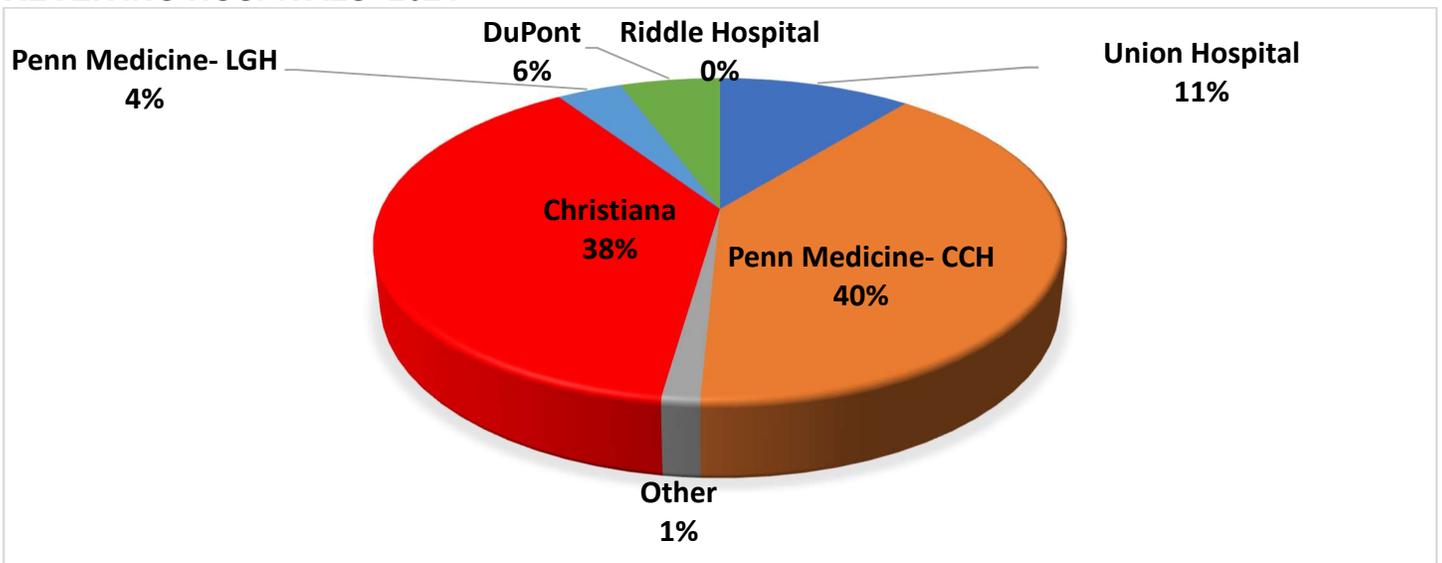
INCIDENTS BY DISPATCH TYPE/ NATURE- 2024



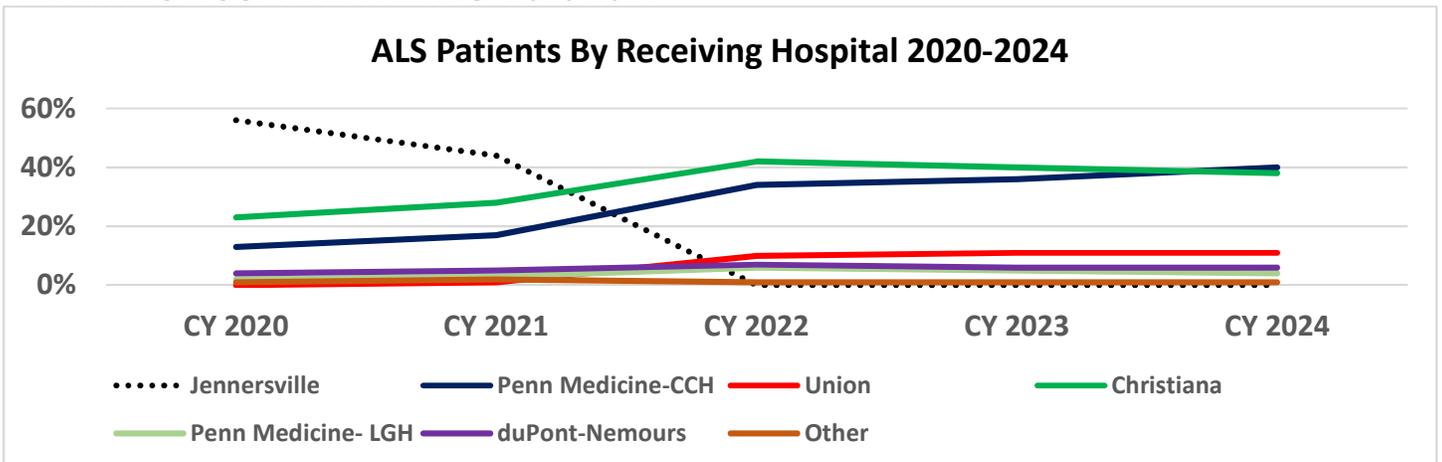
INCIDENT OUTCOME-2024



RECEIVING HOSPITALS- 2024



RECEIVING HOSPITAL TRENDS- 2020-2024



OPERATIONAL TIMES- MARCH 2024

Average Mobilization Time (Time call is received until responding): **1.5 minutes**

Average Response Time: (Time from responding to arrival on scene): **8.6 minutes**

Engagement Time: (responding until patient contact) **11 minutes**

Average Scene Time: (Time from arrival on scene until depart scene): **17.2 minutes**

Average Total Call Time: (Average from dispatch to available-all calls): **70 minutes**

Average Call Time when patient transported: **111.2 minutes**

CORPORATE NEWS

- The **SCCEMS Board of Directors** will hold its next meeting on 18 April at Jenner's Pond.
- **ChristianaCare West Grove Campus-** We continue to our communication with ChristianaCare. CEO Bob Hotchkiss is scheduled to meet with the ChristianaCare leadership team on April 18th.
- **Cyber-Attack-** SCCEMS was impacted on the cyber-attack on Change Healthcare/United Healthcare in late February. Change Healthcare, which operates the largest clearinghouse for medical claims in the U.S., was forced to disconnect more than 100 systems on Feb. 21. Since then, Change has been unable to process medical claims through its primary platforms. What does this mean for SCCEMS? Our billing contractor, Arête HealthCare was impacted by this attack and it has significantly affected our billing/patient revenue. As a result, our Arête has facilitated a no-interest loan on behalf of Change Healthcare to provide revenue until the system is back online mid-April. The SCCEMS Board of Directors also authorized a transfer of funds from SCCEMS investment accounts to assure adequate operational cash flow during this period.
- **New Facility-** Construction of the new MEDIC 94 station is underway. Through the generosity of the Office of The State Fire Commissioner and the Mushroom Festival as well as donations from ChristianaCare, we have been able to secure funding for all of the appliances and furnishing for the new station. We are working with various vendors and contractors to obtain quotes for the flooring and painting of the interior space. We estimate that these costs will amount to \$25,000. We are pursuing donations from local philanthropic and community foundations to offset these costs.

OPERATIONS NEWS- **PREHOSPITAL BLOOD PROGRAM**

SCCEMS has received preliminary approval for the pre-hospital blood administration. A partnership with the BloodBank of Delmarva will allow MEDIC 94 to be the first Chester County based service to offer this lifesaving resource to our patients. Prehospital blood administration offers a crucial advantage by providing life-saving transfusions to critically injured patients before they reach a medical facility. This rapid intervention can stabilize vital signs, improve oxygen delivery, and increase the chances of survival, especially in cases of severe trauma or hemorrhage. Every minute counts in emergency situations, and prehospital blood transfusions can make a significant difference in saving lives. Our crews will complete their training on the administration of blood products in late May with the intention of having the first units being carried on our MEDIC 94 units this Summer.



We are on the web at medic94.org or sccems.org and on Facebook at <https://www.facebook.com/Medic94SCCEMS>