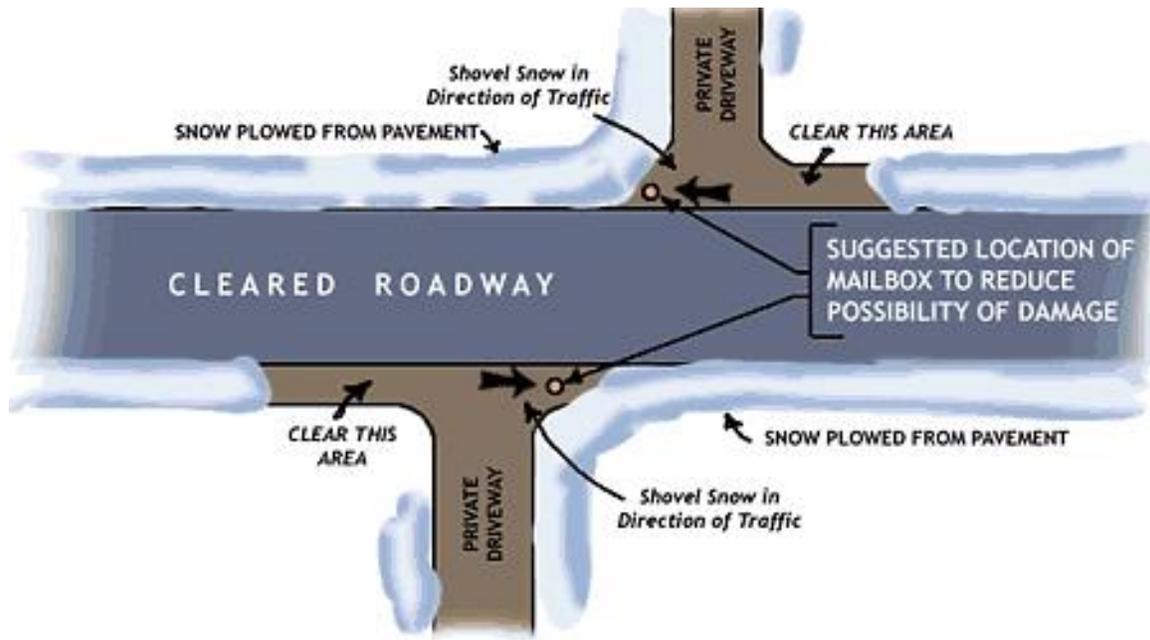


## DEPARTMENT OF PUBLIC WORKS SNOW REMOVAL FAQ'S

The New Garden Township Road Crew works diligently and tirelessly to assist the residents as quickly as possible. Understanding this can avoid a lot of frustration. We make every effort to assist with emergencies as they occur while performing ongoing maintenance and clearing of Township roads. We appreciate your patience and understanding.



**Best way to remove snow from your driveway.**

### **HOW MANY MILES OF ROADS DOES NEW GARDEN TOWNSHIP HAVE?**

New Garden Township has approximately 61 miles of roads that we maintain. Taking each directional lane into consideration, that means there are 122 miles of road lanes that need to be maintained. Additionally, there are 34 separate subdivisions that contain many roads and cul-de-sacs.

### **HOW DO WE DETERMINE THE ORDER AND PRIORITY OF PLOWING EACH ROAD?**

The main roads that handle the most traffic are plowed and treated first. The connector roads are then addressed. Finally, the roads contained inside developments are plowed.

**WHY DOES THE PLOW MAKE A SINGLE PASS THROUGH A DEVELOPMENT INSTEAD OF CLEARING THE ENTIRE ROAD AND CUL-DE-SAC(S)?**

To facilitate emergency vehicles, an initial pass is made on all roads and a circular pass is made in the cul-de-sac. Development roads and cul-de-sacs serve significantly less traffic, and therefore, receive a different priority than main and connector roads. Once the main and connector roads are clear and a pass has been made in each development for emergency vehicles, the road crew will begin to re-visit developments for further clearing.

**WHAT DO I DO IF MY MAILBOX HAS BEEN DAMAGED DURING PLOWING?**

If your mailbox has been damaged by direct contact with the plow or the truck, you should call the Township Roadmaster to file a report. The Roadmaster will inspect the damage to the box, and at his discretion, authorize repairs up to \$50.00.

If the mailbox has been damaged by or has been blocked by snow plowing, it is the responsibility of the homeowner to repair the box and clear snow away from it so that the U.S. Postal Service can deliver mail.

**WHAT DO I DO IF MY LAWN AND/OR LANDSCAPING HAS BEEN DAMAGED DURING PLOWING?**

The Township maintains right-of-ways along every dedicated road in the Township. Roads outside developments generally have a 16 foot right-of-way easement and roads inside the developments generally have a 25 foot easement. The easement is measured from the center line of the roadway. Anything placed within the easements by the property owner is not the responsibility of the Township and will not be replaced or repaired by the Township.

**WHAT HAPPENS IF MY VEHICLE IS BLOCKING THE SNOW PLOW?**

Vehicles that are parked on dedicated roads that interfere with traffic flow or snow plowing will be towed at the owner's expense. Every effort will be made by the Police to notify the owner before the vehicle is towed. The trucks will make their best effort to work around vehicles parked within developments, however, if there is not enough room to maneuver the Township trucks, the streets will not be plowed.

**WHAT CAN I DO TO AVOID PROBLEMS DURING STORMS?**

You can removed overhanging trees and shrubs so that they do not impede the flow of traffic, damage passing vehicles or become a hazard.

Please keep all trash and recycling bins close to the house when you know a storm is coming. These items can become caught in the snow flow and become damaged or misplaced during plowing.

You can place markers at the edges of curbs on streets and cul-de-sacs for more accurate plowing. It is also a good idea to mark fire hydrants and transformer boxes in the event of an emergency. If you are able, please clear the path to hydrants and transformers to assist emergency crews and residents.